

**North Carolina Association of Local Health Directors  
Association Business Meeting  
December 20, 2018  
Cardinal Room, NC Division of Public Health, Raleigh, NC**

**Minutes**

**Meeting Called To Order – Dennis Joyner**

With the closing of a year at hand, President Joyner looked upon the crowd assembled in the Cardinal Room and the faces it contained. This face, *that* face...the collective face of opportunity and potential all around. Much like people, ‘time...wears many faces...The past is one face, the present a second and the future yet another’, all equally important and deserving of respect. President Joyner convened the meeting at 0932 honoring both the faces and the times.

**Approval of Minutes – Stacie Saunders**

Motion to approve minutes of the November 15, 2018 meeting was made and seconded; motion approved.

**Treasurer’s/Financial Report – Stacie Saunders**

Motion to approve the Treasurer’s/Financial Report as of November 30, 2018 was made and seconded; motion approved.

**President’s Report – Dennis Joyner**

President Joyner asked to amend the meeting agenda to include a closed session. **Motion made by Layton Long (Chatham) and was seconded by Heath Cain (Lee). The vote was called and passed.**

President Joyner then asked if there were any guests present in the audience. At this time, Micheline Tocco, Head of Customer Success with Unite Us and NCCARE360, introduced herself and team. Additionally, Dominick D’Erasmus from the Officer of State Human Resources introduced himself and his team. Lastly, Pam Perry representing Carolina Complete introduced herself.

President Joyner then recognized retiring health director John Morrow from Pitt County and thanked him for his years of service. Morrow addressed the membership with parting words reflecting on his beginnings in Public Health in Caldwell County and now in Pitt County. He ended bidding well wishes and support for the future of local public health to the membership. His words were met with a much-deserved standing ovation.

President Joyner announced that NCALHD recently received the Impact in Practice Award from the UNC Gillings School of Public Health.

President Joyner invited Sally Herndon (NC DPH) to provide late-breaking information regarding an upcoming Eastern NC Tobacco Training via Eastern AHEC.

**NCCARE360 Resource Platform Presentation – Betsey Tilson & Micheline Tocco**

Tilson set the stage for the presentation with a summary of Medicaid Transformation and in particular a focused update on the 1115 Waiver Regional Pilots with a brief review of the timeline. She stated the Request for Information (RFI) for the Regional Pilots will be released by the end of January. In addition to the RFI, DHHS is drafting a white paper that will detail and serve as a reference for the RFI. She stated that the RFI questions will include identification of Lead Entities. Tilson also mentioned that a future fee schedule for services not currently in a fee schedule will need to be developed. She stated that once RFI released, there will be roughly 6 weeks to respond. President Joyner suggested that the Regional Pilot Presentation may be appropriate for the January NCALHD meeting.

From there, Tilson segued into the multi-faceted approach that NC is taking to improve health; one of those other facets is the statewide resource platform, NCCARE360. Tilson stated that at the Public Health Leaders Conference there will be a full 1 hour demo of the platform. Tilson began the presentation with an overview of the framework for NCCARE360 (<https://uniteus.docsend.com/view/tb2ti8z>). Tilson then described the vision for NCCARE360 which includes 1) Build a system of health that is focused on the person and helps them access the services and resources they need to be healthy; 2) Invest in both existing and new infrastructure to enable different types of organizations to connect people to health and social services in a way that makes the system more efficient; and 3) Provide visibility and accountability to help bridge the gap between health care and social services. The Resource Platform will be a statewide coordinated network that includes a robust data repository of shared resources and connects health care and human services to provide opportunities for health for North Carolinians. Tilson then went on to describe the three partners and deliverables.

At that time, Tocco described the coordinated network that includes health care providers, insurers, and community partners through a shared technology platform. Tocco shared that this platform has a “no wrong door” approach and she provided examples as to how a

client, provider, and community partner will interact in the platform. Tocco stated one key piece of the platform is that the onus is no longer on the client to reach out for their own referral but rather the community partners offering the service will reach out to the client in order to enroll in services. Tocco emphasized that the platform is bidirectional. Tocco also underscored that the platform will actually provide outcomes for providers and community partners about services. For example, data will be available about how long it is taking referrals to be picked up, how long it is taking from referral to service, and who is being served. This data can then inform service gaps and areas for quality improvement. Tocco then described the potential for improved efficiency particularly with time from referral to services by utilizing an electronic system.

Tocco described the next steps including engaging with key influencers, conducting strategy sessions that include stakeholders, additional support for work flow implementation, followed by onboarding healthcare and community partners with the partner registration form, and finally, software training and launch of the platform. Tilson added that Step 1, the outreach to and with influencers, has started in Alamance, Guilford and Rockingham. Steve Smith (Henderson) asked if 211 would continue once platform launched. Tilson stated that 211 has other lines of business that are still needed and will remain post implementation of the resource platform. Tilson added that from 211, users could also tap into the NCCARE360. Layton Long (Chatham) asked how the state ensures that resources are up-to-date as that has been a concern with 211 in the past. Tilson stated that first they are culling the ones that are not used and beginning to narrow in on the resources that are actually used and be sure that those are kept up-to-date. Tocco then went on to explain the “in-network” and out-of-network” concept for resources. In-network organizations are those that have on-boarded to the platform. Out-of-network are organizations that have not on-boarded to the platform but will still be included in the data repository. Jim Madson (Beaufort) asked if consumers could actually enter the platform themselves without a provider. Tocco stated that yes; consumers can access the platform as a self-referral. Madson then added that regarding outcome data, would a provider see that the need was met, not just that it was referred. Tocco stated that yes; providers will see what the outcome of that service was. Tilson also added that if a consumer would like to access the platform and have their information stored, they may sign the informed consent and access that way with data collection. They may also access through 211 and get resources. Phyllis Rocco (NC DPH) asked if the platform would be available to any provider no matter what population they serve. Tilson stated that the platform is not just being built for Medicaid patients; it is being built for the entire state, for all providers, and all community partners. Tilson stated that there would be PHI in the platform so a license will be required in order to protect the sensitive information. Tilson stated that concerns exist about how it will integrate into existing technology systems for DSS, HMIS, etc. Tocco added that they are being very deliberate about bringing the communities alongside the project. Davin Madden (Wayne) asked about the funding mechanism for the platform. Tolson stated that the vision is for the platform to be fully funded for first 3-5 years through a private-public partnership. Tilson stated that it is important then to show the ROI when using the system and then building it into the PMPM, never having the CBOs or individuals providers paying for it. Long inquired as to how customer feedback, positive and/or negative, would be captured within the resource platform. Tocco stated that there is a live chatbox included in the system maintained by Unite Us staff for technical assistance and network issues. Sue Lynn Ledford (Wake) asked if this was a component for MCO/PHP to measure transition and linkages. Tilson stated the expectation is for PHPs to be linked to platform as well. Ledford asked if this would be one more mechanism for locals to show value. Tilson affirmed. Madden asked if there was something used prior to determine the justification for the need for the platform. Tilson stated there was a recognized need for a system that could be scaled to the state. Merle Green (Guilford) asked if there would be continuing round tables and work groups to work on the granular issues particularly with community partners. Tilson stated that a statewide advisory council will exist and Tocco added that locally there would be an ongoing process of building and adding partners. Pam Brown (Lenoir) asked about NC Serve. Tocco stated that NC Serve uses this platform type already and the two will blend, as well.

#### **NCDPH Division Director Report- Beth Lovette**

Lovette informed the membership the appointment of Susan Osborne, current Alamance County Director of Social Services, to a new position at NC DHHS, Assistant Secretary for County Operations.

Lovette then provided background on the historical legacy formula used to determine Aid-to-County funding. Lovette then stated that is likely time to challenge ourselves and dig into the legacy formula as an opportunity for evaluate its applicability to today’s needs. Bill Smith (Robeson) stated that it began as the Equity Formula and those in charge received the greatest amount of funds.

Lovette stated that Public Health is moving on and moving forward. She reiterated that the 1115 Regional Pilots are the first in the nation to be funded. Lovette stated that public health is at that table for this initiative and should be the convener in this effort.

#### **NCDPH Technical Training and Assistance Branch Report- Phyllis Rocco**

Rocco thanked all members that approved sending their nurses to the recent NCPHA conference. She then encouraged all Public Health nurses to join the Public Health Nursing Administration Association.

Rocco then mentioned that there is an upcoming Nurses Night at the legislature in February 2019. She stated the Public Health Nursing Administration Association would be providing the NCALHD Legislative Agenda in an effort to align messaging. In turn, Rocco asked that NCALHD support the Public Health Nursing Administration Association legislative agenda that includes 1) School Nurse in every school and 2) Expand or modernize the Nurse Practice Act.

Rocco informed membership that a Winter Community Health Assessment Institute will occur before Public Health Leader's Conference on January 23, 2019. Lastly, Rocco informed members that NC Institute of Medicine Healthy People 2030 listening sessions would begin in communities in 2019. Tentative dates include Feb 27 Eastern AHEC (Pitt and surrounding area), March 6 UNC Pembroke (Robeson and surrounding area), March 19 Coastal Carolina Community College (Onslow), April 3 Guilford Technical Community College (Guilford and surrounding areas), April 9 Marion Senior Center (McDowell and surrounding area), April 9 Cherokee Indian Hospital (Swain and surrounding area). Other sessions are planned but dates are still being determined.

#### **NCDPH Environmental Health Report- Larry Michael**

Michael provided an 18A Environmental Health rules update. He stated that a decision has been made that resolves the issue with the 18A rules. During this time, the rules remain in effect and there will be no lapse in the rules. Michael stated an email would be coming to Environmental Health Supervisors and Local Health Directors today regarding the issue.

Michael also reported that the 18E for onsite have been reviewed and had not been revised in about 25 years. He stated that a few of the rules are going to legislation for review due to some objections that were expected.

Michael provided an update on the E Coli O:157 outbreak resulting in the romaine lettuce recall that may now include cauliflower. Michael stated that 15 states are affected by the outbreak and no cases have occurred in NC at this time. He reported that during the trace back a farm in California was identified as an identical genetic match for the O:157 strain found in the outbreak. However, the identification of the farm does not explain all the cases therefore investigation and research continues.

#### **NC Office of Rural Health- Maggie Sauer**

Not Present

#### **Executive Director's Report – Lynette Tolson**

Tolson reminded membership that the Public Health Leaders' Conference would be held January 24-25, 2019 at North Hills Hilton in Raleigh. The NCALHD Awards Luncheon and Business Meeting will occur on January 23, 2019 at the North Hills Hilton.

Tolson reported that the NCAPHA offices would be closed December 24 - January 2. Staff will be back in the office on January 2, 2019.

#### **Office of State Human Resources – Dominick D'Erasmus**

D'Erasmus introduced the Local Government HR Team including HR Consultant James Harris and HR Coordinator Monique Cowan. D'Erasmus informed membership that NC OSHR is conducting the Annual Training Needs Assessment Survey. He stated that OSHR wants to be sure that the trainings provided are meeting the needs of the local health departments. D'Erasmus presented the survey at the time of the meeting and members completed the survey during the meeting. D'Erasmus stated that documentation is submitted to NC OSHR via an electronic system, Smart Sheet, which allows for improved accountability and efficiency. D'Erasmus stated that NC OSHR currently is representing fewer counties now due to consolidation and counties moving out of the NC OSHR structure.

#### **Committee Reports:**

##### **Nomination and Bylaws – Jim Bruckner**

**Action:**

**Information: Did not meet**

##### **Education and Awards – Suzanne Wright**

**Action:**

**Information:** Reminder to submit nominations for upcoming awards at Public Health Leaders' Conference.

##### **Technology – Jim Madson**

**Action: None**

**Information:** Representative from WIC presented on WIC patient data sharing during committee. A process is available for data sharing if so desired. The process is approximately eight months in duration due to the federal requests. Those interested should contact state WIC office for more information.

An update on the HIE occurred. At this point, all local health departments will be connected by July 2019, however, not required to send data yet due to minor consent issues that persist. Pilots for the minor consent work around are beginning with certain local health department vendors. In order to do minor consent work around, a local health department must have secured messaging with the HIE in place. HIE is already sharing data with other states including Tennessee, Georgia, Virginia and Veterans Services.

Regarding NCIR, 21 local health departments are registered with the intent to exchange information. All health departments should be registered. Information will follow identifying the counties that have successfully registered and those not registered. Health departments must be ready in the technical sense and an assessment is performed to determine technical readiness to exchange with NCIR.

#### **Policy and Finance – Steve Smith**

**Action:** Smith reported that the Consolidated Agreement was reviewed with discussion on a few points. Rocco stated she has not heard back from Budget Office regarding the adjusting local appropriation budgets to last two months instead of the last one month of the fiscal year but does not believe it will be a problem. Rocco provided clarification on the death certificates and upon reviewing previous communication there was no differentiation between all deaths versus Medical Examiner involved deaths. Lovette will follow-up with Chief Medical Examiner office, etc. **Motion from committee to approve the Consolidated Agreement, motion from committee needs no second. Vote called. Motion passed.**

**Smith presented the legislative agenda in the committee meeting (see attached). Committee decided to remove the numbering as it implies priority that is not there. Motion from committee to approve agenda, motion from committee needs no second. Vote called, motion passed.** Smith added that the time to contact your legislators is now. Smith asked Zack Moore (NC DPH) if it was possible to get data out of NCEDSS and Moore stated that yes and further discussion would be needed to determine exactly what data would be needed. Chris Dobbins (Gaston) asked what happened to the NCALHD Legislative Luncheon that occurred in the past. Tolson provided information as to the termination of the luncheon. Dobbins asked if there was some opportunity to explore other engagement options. Lovette added that Legislative Freshmen Forum was planned but snowed out. Dobbins recommended NCALHD potentially partner with other organizations to participate in legislative events. Tolson stated that the Safety Net Providers does a breakfast, NCALHD is included in that event. Lovette stated she participated in that event and the focus was access to care.

**Information:** Smith reported that Jon Carr from ABC Board contacted NCALHD again that they will be expanding the use of the NCALHD endorsement approved in October.

Smith informed membership that NC is reaching the “Enforcement Threshold” putting block grant funding at risk. Smith then asked Sally Herndon to further address. At this time, Herndon stated that there is a federal requirement that states must keep tobacco sales to minors below 20% or they will be at risk of losing Substance Abuse and Mental Health dollars. Discussion ensued about Tobacco 21 and the potential to change the social access to tobacco and nicotine. Herndon also mentioned the Motivational Interviewing training as a tool for smoking cessation.

#### **Planning and Innovation – Janet Clayton**

**Action:** None

**Information:** Did not meet

#### **Preparedness/EPI – Lillian Koontz**

**Action:** Lillian Koontz shared that FY 20 AA 514 and AA 514CRI Public Health Emergency Preparedness had been presented by Wayne Mixon to the NCALHD in November, with suggested changes. Koontz also shared John Peebles and Vanessa Green presented FY 20 AA 610 STD Prevention in November. AA 536 HIV/STD Services was distributed via email to the group.

**Motion from committee to approve the presented Agreement Addenda, motion from committee needs no second. Vote called and motion passed.**

**Information:** Dr. Zack Moore provided an update from the Branch:

- Epi Team Trainings Begin January 3 in Pitt County. We hope each health department will be able to send a representative to one of the trainings. It is a half day training commitment including four “events” to work through: two communicable disease, one contamination, and one natural disaster. Thank you in advance for allowing staff to participate.
- At last update, 51 Hep-A cases associated with the outbreak. Counties identified: Mecklenburg, Wake, Johnson, Wayne. Remember the three risk factors: MSM, Drug use, homelessness. Many counties are working hard with these groups to prevent transmission, thank you. Weekly updates are available on the web, the Seriously Campaign is still running-posters, flyers, and handouts are available which are specifically targeted to the three risk groups. Please reach out to your regional consultant for more information on how to get these resources locally, or always visit the web.
- Ebola in the Democratic Republic of Congo, low risk of global transmission. Greater than 500 cases at last update. However, it may not be a bad idea to find your 2014/15 Ebola outbreak plans and update as needed.
- Iredell County has been in the news recently for a high rate of Thyroid Cancer. Working closely with the state on this, the state annually tracks rates of 27 different types of cancer. Right now, several factors are being considered for this trend.
- Acute Flaccid Myelitis (AFM) continues to be monitored. Several requests from the public to add to the list of reportable diseases over the year-complex process. Currently in NC there are two confirmed cases and two probable. First diagnosed in

2014, no clear cause. It is a syndrome and therefore causes may vary. Provider memos have assisted with reporting to the state, regardless of the fact that it is not a reportable disease.

#### **Maternal & Child Health, Care Management and WIC – Teresa Ellen**

**Action: Motion from committee to approve the Family Planning, Maternal Health, Child Health and WIC Agreement Addendas. Motion from committee needs no second needed. Vote called. Motion passed.**

**Information: Triple P in NC** – Marshall Tyson and Sharon Hirsh: A presentation was given by Marshall Tyson and Sharon Hirsh regarding the expansion of Triple P across NC (See Attached). Triple P is an evidenced based family strengthening initiative. The program started in Pitt and Alamance counties and is now available across much of the state. The program infrastructure includes a state team with an executive committee for strategic planning. A partnership with DSS has helped to increase the statewide program availability. The program is offered on line and is free of charge to parents. It contains eight modules and is available for ages 0-12 and 12-16. The 0-12 module is also available in Spanish. Sharon Hirsch from Prevent Child Abuse NC stated they have partnered with the Frank Porter Graham Foundation and Triple P at the federal level. Their goal is to provide support for program implementation and to ensure model fidelity.

**OBCM and CC4C Discussion** - Beth Lovette stated there was not much in the way of updates at this time, however she feels we are moving in a positive direction. She reported that one of the challenges we are facing is with smaller counties where they lack the funding to adequately provide care management services. She asked us to work together within our regions to strengthen those smaller counties and ensure that care management services are provided.

**WIC Update** – Kim Luvenduski informed the group that should there be a government shutdown WIC has enough funds to continue operations through February of 2019.

#### **Environmental Health – Heath Cain**

**Action: None**

**Information:** See attached presentation on 18E Rules.

#### **Public Health Prevention & Promotion – Helene Edwards**

**Action: The Health Promotion and Disease Prevention Committee made the motion to approve Agreement Addendum 451 Tobacco Prevention and Control for FY 2019-2020. Motion from committee needs no second. Vote called and motion passed.**

**The Health Promotion and Disease Prevention Committee made the motion to approve Agreement Addendum 452 Breast and Cervical Cancer Control Program (BCCCP) for FY 2019-2020. Motion from committee needs no second. Vote called and motion passed.**

**Information:** Opioid Research Project—Ms. Lauren Tanz briefly explained the Opioid Research Project and distributed a survey entitled *County Opioid Related Policies and Programs Survey -NC 2018* to the Health Directors for completion during the meeting.

Breast & Cervical Cancer Control Program Update - Ms. Debi Nelson shared that BCCCP has received \$295,000.00 in State funds from the NC State Income Tax contributions. This funding is given to BCCCP quarterly. WISEWOMAN Agreement Addendum will be available in late January 2019. WISEWOMAN and BCCCP are longer funded together.

Opioid Committee Update- Edwards stated the Opioid Misuse Work Group continues to meet monthly during lunch on the Wednesdays of the committee meeting days. Opioid Committee has worked with the Injury and Violence Prevention Branch staff to start the NC Essential Public Health Measures Relating to Opioid Use website.

NC Essential Actions to Address the Opioid Epidemic-A LHD's Guide (Attached) - Sara Smith and Alyse Dorman provided an overview of the website for the local health departments. The NC Essential Actions to Address the Opioid Epidemic—A LHD's Guide is as follows: <https://sites.google.com/view/nc-essential-local-actions/home>

Preventive Health & Health Services Block Grant Funding Announcement (Attached)- Joyce Wood informed committee that for local health departments, the Healthy Communities Contract Agreement Addendum for FYI 2019-2020 will be reduced by \$710.00 for each county. Preventive Health & Health Services Block Grant Reductions are attached.

**Public Health Regions**- No action or information items

#### **Partner Reports**

**NCAPHA Report - Not Present**

**NACCHO Report – Chris Dobbins – No update.**

**NCPHA Report – Teresa Ellen - Thanked to those who attended conference in Charlotte.**

**NCSOPHE Report - Julie Gooding Hasty – Informed membership of new NCSOPHE representative, Kristen Carroll.**

### **Liaison Reports**

#### **ANCBH/NALBOH – Submitted by Barbara Ann Hughes**

Hughes reported that two awards were given by ANCBH at NCPHA. Henderson County Board of Health received the BOH of the Year Award and Bob Blackburn received the Carl Durham Award for his work in public health.

Hughes also reported that new board member, Ben Tillet from Person County, is now serving on NALBOH. Hughes reported that ANCBH is still working with NCALHD and local directors to obtain names of BOH members.

#### **NCIPH/SPH Update- Amy Bellflower-Thomas**

##### **❖ Trainings & Conferences**

- Over 200 attendees at *2018 Child Health Conference*, almost 600 for *School Nurse Conference*. Thank you for sending your staff to make these events a success!
- Courses open for registration:
  - *Management and Supervision for Public Health Professionals*, March/April
  - *Child Health Training Program*
- Registration opening in January:
  - *Data Boot Camp: Best Practices for Collecting, Identifying, Interpreting and Visualizing Determinants of Health*, March 11-12 in Chapel Hill
  - *Principles and Practices of Public Health Nursing*, March-May
  - *Happier at Work: Caring for Yourself and Your Clients in Stressful Situations*, April
- New one day workshops this spring: <https://sph.unc.edu/nciph/workshops/>
- All current NCIPH course offerings are listed at <https://sph.unc.edu/nciph/nciph-catalog/>

##### **❖ Accreditation**

- *Annual Accreditation Update Webinar* will be held January 22 from 9:30 am – 11:30 am. Attendance is free, but registration is required for access. See the NCLHDA webpage for more information.
- *Accreditation 101: New Agency Accreditation Coordinator Training* will be held in Wilson on April 25 from 9:00 am – 4:00 pm. Registration will open in February 2019.

##### **❖ Other news from NCIPH/SPH**

- The **40<sup>th</sup> Annual Minority Health Conference** will take place on February 22<sup>nd</sup> in Chapel Hill. The conference-- *Advocacy for Change: Celebrating Past Successes and Planning for the Future* is open for registration at: <http://minorityhealth.web.unc.edu/>.

### **UNC-School of Government – Not Present**

#### **Recognition of President Dennis Joyner - Steve Smith**

President Elect Smith recognized President Joyner for his work and passion during the past year and presented President Joyner with a token of appreciation. President Joyner addressed the membership with gratitude for the support shown to him throughout his tenure.

**Dobbins made a motion to enter into closed session. Doug Urland (Catawba) seconded the motion. Vote called. Motion passed.**

**Motion made enter back into regular session. Motion seconded. Vote called and motion passed.**

Action was taken in closed session that charged officers with moving forward in engaging in further discussions with NCAPHA Board regarding desired leadership option.

#### **Meeting Adjourned**

**Motion was made to adjourn regular meeting, motion was seconded, and passed unanimously.** Meeting was adjourned at 1:09pm.

**Next Meeting** –January 23, 2019 @ 1:30pm, North Hills Hilton, Raleigh, NC